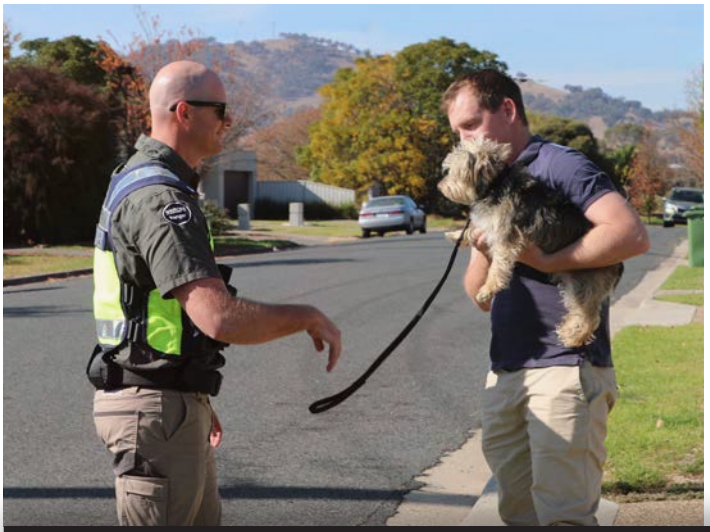












Service Profile

2026 - 2027



Wodonga Council acknowledges Aboriginal and Torres Strait Islander people as the First Peoples of the Country. We also acknowledge them as Traditional Owners and Custodians across various lands. We pay our respect to their Ancestors, Elders, children and young people. We acknowledge the strength and resilience of all Aboriginal and Torres Strait Islander Peoples and recognise their continuous connections to lands, waters and communities across the country.

Contents

Asset Management	5
Building Services	7
Business Innovation and Assurance	8
Compliance	9
Cultural and Visitor Services	10
Customer Experience	12
Economic Development	13
Emergency Management	14
Environmental Health	15
Finance	16
Hyphen - Wodonga Library Gallery	18
Immunisation	19
Information Services	20
Kindergartens	21
Leadership	22
Marketing and Communications	23
Maternal and Child Health	24
Office of the CEO	26
Parks and Gardens	27
People and Safety	28
Population Health	29
Projects and Design	30
Roads Maintenance	32
Sport and Recreation	33
Strategic and Statutory Planning	34
Waste Management	35

Key

The icons associated with each service represent its link to the Council Plan 2025-2029



Liveable and connected communities



Thriving local economy



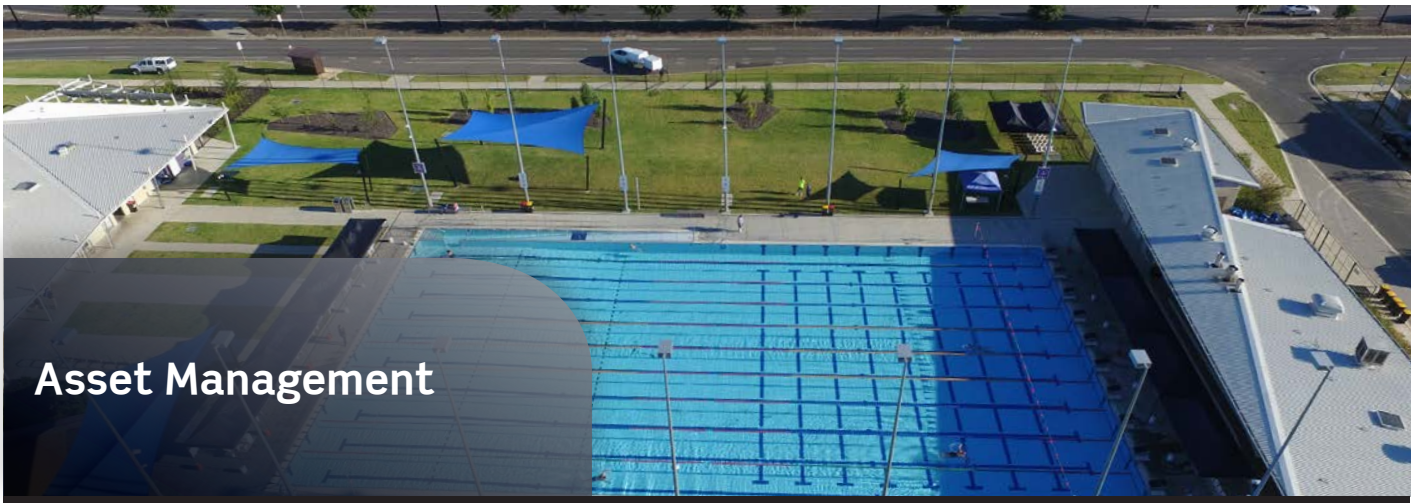
Resilient infrastructure and environment



Effective leadership and sustainable future

Author's note

Please note, the costs allocated to each service do not include income or expenses that could not be directly attributable to each of the services. For example, rates and capital grants income and depreciation and financing costs. Please see Page 15 of the 2026 - 2027 Budget for specific details.



Asset Management

Operating Budget ($,000) 2026 - 2027

Revenue	$1,644	Expense	($5,403)	Surplus / (deficit)	($3,759)

Resilient infrastructure and environment

Liveable and connected communities

Effective leadership and sustainable future

Description

Asset Management is committed to overseeing and maintaining the council's assets and infrastructure, ensuring they are efficiently managed, well-maintained and meet technical, regulatory, lessee and customer requirements.

Activities

Asset lifecycle planning and strategy

- Develop and maintain asset management strategies, asset class plans and long-term renewal programs
- Apply lifecycle planning principles to optimise asset performance, cost and risk. Undertake demand forecasting, growth impact assessments and level-of-service planning
- Align renewal programs with the Asset Plan, Council Plan, Long-term Financial Plan and capital works program
- Contribute to long-term financial planning through renewal modelling and whole-of-life costing

Asset condition, risk and performance

- Deliver periodic asset condition assessments across all asset classes
- Maintain condition ratings, criticality assessments and intervention levels
- Prioritise renewal, upgrade and disposal based on condition and risk
- Monitor performance and failure trends to inform maintenance and renewal decisions

Asset data and systems administration

- Maintain accurate asset registers, hierarchies and data standards
- Manage asset handover quality, capitalisation, revaluations and disposals in line with Australian Accounting Standards and audit requirements
- Administer asset management systems, tools and digital workflows
- Ensure accurate as-constructed information is captured following project delivery

Essential Safety Measures (ESM) compliance

- Manage statutory testing, inspection and maintenance of all essential safety measures
- Maintain ESM registers, documentation and annual compliance statements
- Coordinate contractors and internal teams to meet building safety obligations
- Identify ESM defects, risks and required corrective actions



Asset Management cont.

Building and facility management

- Manage responsive, preventative and programmed building maintenance
- Coordinate contractors for mechanical, electrical, plumbing, roofing and structural services
- Support accessibility improvements and universal design outcomes in facilities
- Ensure facilities are functional, clean, safe and aligned with user requirements
- Manage security, fire systems and other building compliance requirements
- Organise and administer leases and licences for council managed or owned facilities, administer land transfers and sales, including for Logic Wodonga

Mobile plant and fleet management, maintenance and replacement planning

- Manage asset handover quality, capitalisation, revaluations and disposals in line with Australian Accounting Standards and audit requirements
- Oversee servicing, maintenance and registration to maximise availability, extend asset life and comply with legislative and safety requirements

Customer and stakeholder support

- Support for user groups, clubs, committees of management and tenants
- Provide technical advice to internal teams on asset condition, maintenance requirements and risks
- Assist Operations and Project Delivery teams with defect analysis, asset upgrades and handover

Support emergency management response

- Ensure facility access and operational readiness
- Conduct regular inspections
- Maintain and activate Business Continuity Plans (BCPs)





Building Services

Operating Budget ($,000) 2026 - 2027

Revenue	$1,231	Expense	($1,591)	Surplus / (deficit)	($360)

Resilient infrastructure and environment

Thriving local economy

Description

Building Services ensures that all buildings within the municipality meet safety and regulatory standards, in line with the council's obligations under the *Building Act 1993*. This includes assessing and approving building permit applications, conducting inspections during construction and issuing occupancy certificates. The service is vital to preserving the safety, integrity and compliance of our built environment.

Activities

Building certification and audits

- Complete building certifications and audits to verify the quality and safety of new and existing buildings
- Ensure compliance with the National Construction Code and relevant Australian and Victorian standards

Building inspections

- Deliver timely, reliable and consistent building inspection service to uphold safety standards for buildings under construction and existing buildings

Building permit application management

- Oversee the building permit process, including detailed assessment of plans, verification of compliance with building regulations and standards and issuing permits for construction

Regulation enforcement and compliance

- Promote and enforce building regulations and standards with builders, contractors and property owners
- Investigate breaches of the *Building Act 1993* and issue notices or directions to rectify non compliant work
- Maintain the municipal swimming pool and spa register in accordance with Victorian regulatory requirements





Business Innovation and Assurance

Operating Budget ($,000) 2026 - 2027

Revenue	$62	Expense	($1,943)	Surplus / (deficit)	($1,881)

Effective leadership and sustainable future

Description

Business Innovation and Assurance promotes a culture of excellence and accountability across the council by leading risk management, business continuity, business improvement, service management and governance functions. The service acts as a critical link between the organisation and the council, supporting transparent, responsible and well informed operations and decision making.

Activities

Governance

- Provide high-level governance advice and administrative assistance to the council's executive team to support Councillors and informed decision-making
- Coordinate all council meeting business, ensuring accurate, timely and compliant preparation and delivery
- Implement corporate governance systems and oversee high-level governance practices within the council

Service performance principles

- Lead and contribute to annual service planning activities to support continuous improvement, strategic alignment and evidence based decision making
- Undertake regular service reviews to ensure services are delivered efficiently, effectively and provide the best value for the community
- Conduct ongoing process mapping activities to improve internal systems and align operations with strategic objectives, benefiting both the organisation and the community
- Participate in digital and process transformation initiatives across the organisation to enhance service delivery and operational performance

Transparency and accountability

- Oversee the integrated planning and reporting framework to support organisational performance and service excellence
- Maintain organisational registers for conflicts of interest, gifts, non-compliance, insurance and risk
- Coordinate statutory corporate reporting requirements

Insurance and claims management

- Provide advice and support for insurance claims management and insurance-related matters
- Manage the council's insurance portfolio to ensure appropriate asset and interest protection through public and products liability, professional indemnity and municipal asset protection plan

Audit and assurance

- Coordinate audit and risk functions for the council, including internal audit program and provision of secretariat services to the Audit and Risk Committee
- Oversee the use of sound risk management practices through the implemenation of the Risk Management Framework
- Ensure appropriate management, disclosure and transparency of council information through oversight of the Information Privacy Principles under the *Privacy and Data Protection Act 2014*, and the *Freedom of Information Act 1982.*



Compliance

Operating Budget ($,000) 2026 - 2027

Revenue	$1,047	Expense	($2,465)	Surplus / (deficit)	($1,418)

Liveable and connected communities

Resilient infrastructure and environment

Description

The Compliance team safeguards the community by delivering a broad range of essential services, including animal welfare management, local law enforcement, parking regulation, fire safety property inspections, building and planning compliance monitoring, school crossing safety and infringement management.

Activities

Legislative compliance and enforcement

- Manage the legislated requirements of the *Domestic Animals Act 1994*, including maintaining a register of dogs and cats, addressing community concerns regarding nuisance pets, reducing dog attacks and promoting responsible pet ownership
- Investigate illegal dumping, noise complaints and enforce regulations to protect the environment
- Enforce local laws, including investigating and enforcing offences to enhance environmental and amenity outcomes for the community
- Ensure compliance of planning and building regulations, including monitoring and enforcement of adherence to codes and standards

Fire safety and prevention

- Undertake fire safety activities, including fire safety inspections, enforcement of fire safety standards and public education initiatives

Public education and awareness

- Implement public education initiatives on parking regulations to promote fair and compliant use of parking within the central business area
- Deliver community education programs on responsible pet ownership to support animal welfare and safe community behaviour





Cultural and Visitor Services

Operating Budget ($,000) 2026 - 2027

Revenue	$825	Expense	($4,316)	Surplus / (deficit)	($3,491)

Thriving local economy

Liveable and connected communities

Description

Cultural and Visitor Services foster a vibrant and inclusive cultural landscape by delivering diverse arts, events and visitor experiences that are participatory, entertaining and educational for all residents and visitors. This is achieved through the management of the Bonegilla Migrant Experience, The Cube Wodonga and a broad program of arts and community events.

Activities

Cultural development

- Commission, install and maintain public art across the city
- Assist organisations, artists and internal departments with governance, planning, project design, funding applications and partnerships
- Collaborate with local Indigenous community for cultural projects, i.e. NAIDOC Committee
- Deliver temporary art installations, art workshops and space activation activities across the city
- Manage community funding agreements with organisations including Wodonga and District Historical Society and Murray Arts
- Provide professional development opportunities for creative and cultural sectors
- Foster the preservation of cultural heritage across the community including the preservation of place, object and story

Bonegilla Migrant Experience

- Design and deliver interpretation, migrant plaques, public programs (exhibitions, tours, events) to engage visitors and educate about post-war migration history
- Deliver education programs for schools and the community to learn about Bonegilla Migrant Reception and Training Centre's history and Australian immigration
- Actively pursue grant opportunities to support the protection and preservation of National Heritage value

The Cube Wodonga

- Design and deliver an annual performing arts season, curating a diverse program of performances and events supported by Creative Victoria funding
- Provide venue hire services, offering comprehensive facilities, technical support and event coordination for performances, workshops, meetings and community activities
- Offer booking, support and development services to assist event organisers in delivering high quality events
- Manage The Cube bar and catering services to support events and performances



Cultural and Visitor Services cont.

Events

- Develop and deliver a vibrant annual calendar of events that engages and benefits the Wodonga community
- Encourage and facilitate event compliance processes to ensure events are safe, professional and sustainable, including supporting the promotion of events on public land and adherence to permit and public liability requirements
- Provide advice, information and support to event organisers, including access to resources such as venue guides, event management planning tools and conference planning materials

Event attraction

- Actively research, target, pitch for and secure events to be hosted in the city
- Provide an Event Attraction funding program to incentivise and support the securing of events, noting it is a contribution rather than full cost funding
- Leverage event attraction opportunities to profile and promote the city, driving tourism visitation and economic return through major events such as concerts, car shows and national or state sporting competitions

Tourism

- Collaborate with local, regional and state partners through working groups, committees and industry networks to support tourism projects and initiatives
- Lead implementation of priority actions from the *Albury Wodonga Destination Management Plan 2024 - 2028*, including developing new and council owned tourism products and supporting industry capability
- Develop and deliver tourism strategies and marketing initiatives, providing content to Visit Albury Wodonga and working with partners to grow visitation and strengthen the city's tourism profile







Customer Experience

Operating Budget ($,000) 2026 - 2027

Revenue	$18	Expense	($1,658)	Surplus / (deficit)	($1,640)

Effective leadership and sustainable future

Description

Customer Experience is dedicated to delivering exceptional service across multiple channels, ensuring community enquiries about council services are resolved efficiently and effectively. Based at the council's Hovell St offices, we prioritise first time resolution to minimise referrals and provide a streamlined experience for customers. Our focus is on timely, responsive support that meets diverse community needs, positioning the team as the primary point of contact and contributing to a seamless, positive customer experience.

Activities

Customer service

- Manage customer enquiries, prioritising first contact resolution and delivering timely, accurate administrative support to meet community needs
- Collect and process customer payments, providing convenient options and assistance to ensure smooth, accurate transactions
- Direct non council enquiries to the appropriate external agencies, ensuring customers are connected with the right information and support

Internal collaboration, communication and business unit support

- Facilitate communication and collaboration across council departments, acting as a central point of contact for enquiries, service delivery and issue resolution
- Manage customer queries across all channels (phone, email, online chat and face to face), ensuring first contact resolution and providing timely, accurate support for services such as online animal registrations, Resource Recovery Centre banking and accessible parking permits

Communication channels and information

- Oversee multiple communication channels (phone, email, online forms, in-person and online chat), ensuring clear, consistent and professional interactions
- Provide up-to-date and accessible service information to help the community understand council services and make informed decisions





Economic Development

Operating Budget ($,000) 2026 - 2027

Revenue	$-	Expense	($752)	Surplus / (deficit)	($752)

Thriving local economy

Description

Economic Development drives balanced and sustainable community growth by fostering investment, strengthening workforce capability and capacity and supporting job creation. This is achieved through a dedicated business concierge service that streamlines investment attraction and land development, secures government funding and undertakes strategic advocacy to influence policy and attract resources that benefit the city's long term economic prosperity.

Activities

Lead project advocacy

- Support of advocacy projects designed to promote or stimulate community and economic growth
- Report across the council (including to Councillors) on the activities and progress of advocacy projects
- Advocate for and coordinate infrastructure improvements (transport, utilities, digital connectivity) to support business growth

Enable business investment

- Develop and implement targeted marketing campaigns showcasing the city's competitive advantages
- Engage with potential investors through trade shows, industry events and direct outreach
- Create investment prospectuses and digital platforms highlighting available sites, infrastructure and incentives
- Work with councils and planning authorities to streamline approval processes and ensure industrial land is development-ready

Provide business support and development

- Promote and support local business activity, including initiatives that strengthen growth, resilience and innovation
- Assist businesses in navigating regulatory requirements, accessing funding and grants and provide mentoring, guidance and general advisory support to help them succeed

Communication and stakeholder engagement

- Facilitate the provision of communication materials to promote the local economy, attract investment, showcase success stories and engage with businesses and stakeholders
- Organise roundtables, workshops and industry networking sessions to encourage dialogue and collaboration
- Facilitate the maintenance of print and digital assets that convey investment attractiveness and readiness

Partnerships and collaboration

- Facilitate business partnerships and collaboration with all levels of government to stimulate economic growth and foster relationship building
- Leverage these networks of influence to secure resources and expertise that advance regional projects
- Formalise partnerships with key non-government stakeholders such as industry groups, educational institutions, and workforce development initiatives
- Host regular forums, webinars and networking events to encourage knowledge sharing and innovation



Emergency Management

Operating Budget ($,000) 2026 - 2027

Revenue	$60	Expense	($273)	Surplus / (deficit)	($213)

Effective leadership and sustainable future

Resilient infrastructure and environment

Description

Emergency Management supports community safety and organisational resilience by coordinating planning, preparedness, response and recovery with the Victorian Emergency Management Framework. The program works with external agencies, organisations and the community to prevent, prepare for and respond to emergency events.

Activities

Emergency management leadership and coordination

- Lead the Municipal Emergency Management Planning Committee and participate in various committees and groups to collaborate with other stakeholders
- Proactively identify and manage grants and funding opportunities to support improved service delivery to the community
- Engage with various stakeholders, including government agencies, community organisations and the public, to ensure a coordinated and effective emergency response

Emergency preparedness

- Develop, implement and maintain emergency management plans, ensuring they meet mandated requirements and align with best practice standards
- Review and update plans regularly in response to lessons learned, emerging best practices and legislative changes
- Continuously monitor and assess risks using the SES Community Emergency Risk Assessment tool to ensure plans remain relevant and effective

Emergency response and relief

- Establish and maintain the Emergency Response Centre, including training volunteers and staff ensuring resources and materials are up to date
- Activate and manage relief centres during emergencies to provide community support, shelter and recovery services
- Maintain and monitor the register of vulnerable persons to ensure their safety, wellbeing and timely support during emergency events

Training and support

- Provide training and support to volunteers and staff involved in emergency management activities
- Conduct regular exercises and simulations to test and improve emergency response plans, in conjunction with the Municipal Emergency Planning Committee



Environmental Health

Operating Budget ($,000) 2026 - 2027

Revenue	$266	Expense	($889)	Surplus / (deficit)	($623)

Liveable and connected communities

Resilient infrastructure and environment

Description

The Environmental Health service monitors, regulates, educates and enforces legislation to protect public health and the environment. We ensure that Wodonga is a safe and healthy place to live, work, do business and visit by enforcing environmental health standards. The aim is to prevent illness and disease by supporting and safeguarding the community from health risks in both natural and built environments.

Activities

Public health registration and regulation

- Fulfil statutory public health obligations by conducting annual inspections of registered premises including food, beauty, accommodation, caravan, aquatic and skin penetration businesses and managing all associated registration and renewal requirements
- Undertake both legislated and risk-based inspections throughout the year

Regulation, compliance and enforcement

- Regulate, educate and enforce legislation, best practice standards and guidelines, including permits, inspections and compliance with the Food, Public Health and Wellbeing, Residential Tenancies, Tobacco, and Environmental Protection Acts
- Partner with the local public health unit, Environmental Protection Agency, Department of Health, and Municipal Association of Victoria (MAV) for coordinated action and support

Public health and safety

- Collect, remove and safely dispose of sharps found on council owned land, and manage the provision and disposal of community medical sharps
- Conduct statutory food and water sampling to ensure compliance with public health and safety requirements
- Monitor and manage arbovirus risks, including mosquito surveillance and delivery of actions under the council's Arbovirus Management Plan
- Implement the Domestic Wastewater Management Plan, including ongoing monitoring of approximately 750 systems across the city

Community engagement and education

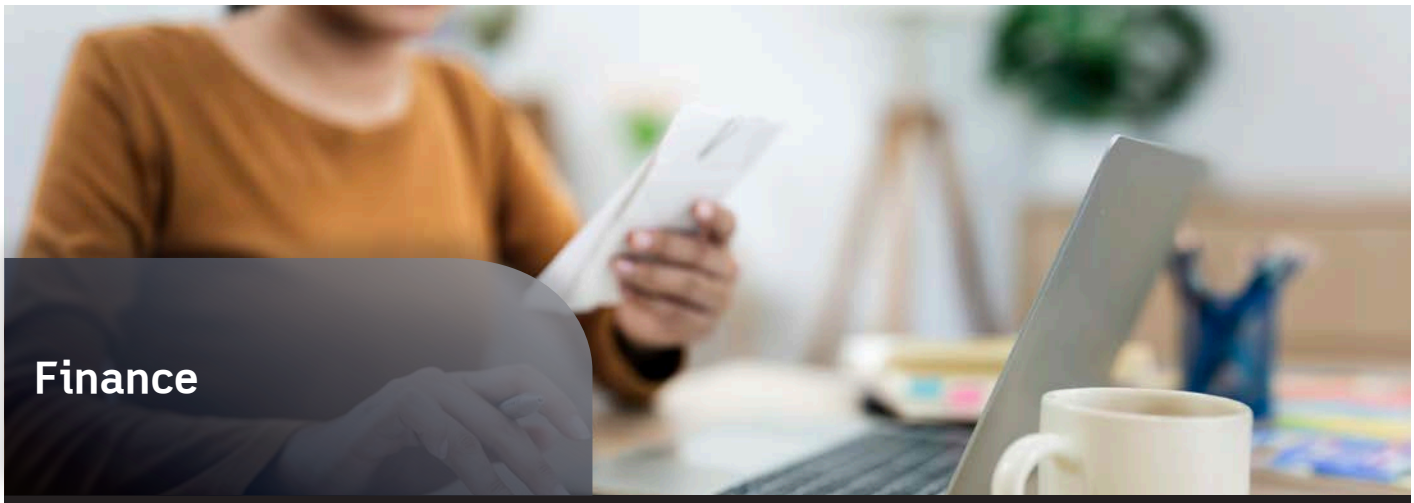
- Provide accessible information and resources on key environmental health topics including food safety, public health, wastewater and labour hire accommodation to support informed decision-making within the community
- Meet MAV service agreement requirements, including delivering educational visits to retailers and monitoring compliance at smoke free locations

Investigation and response

- Respond promptly to customer requests relating to environmental health concerns, including nuisance noise, odour, light, hoarding, premises issues and food quality, and take appropriate action to resolve them

Health premises business applications and permits

- Coordinate internal referrals for planning, building and Better Business approvals for new food, accommodation, health premises and unsewered properties, providing advice on all relevant physical, operational and registration regulatory requirements



Finance

Operating Budget ($,000) 2026 - 2027

Revenue	$-*	Expense	$-*	Surplus / (deficit)	$-*

Effective leadership and sustainable future

*The 2026 - 2027 budgeted expenses for Finance total $1,678,923. These costs have been fully allocated to other services through Activity-Based costing, resulting in a net expense of $0 for Finance.

Description

Finance leads the council's financial management by preparing budgets, issuing rates notices and managing key transactions such as accounts payable. The team ensures compliance with financial standards, produces high-quality financial reporting and oversees procurement and risk management to support strong governance. Finance also provides strategic advice to stakeholders, drives long term financial planning and maintains robust systems to ensure accurate data and reporting.

Activities

Financial transaction management

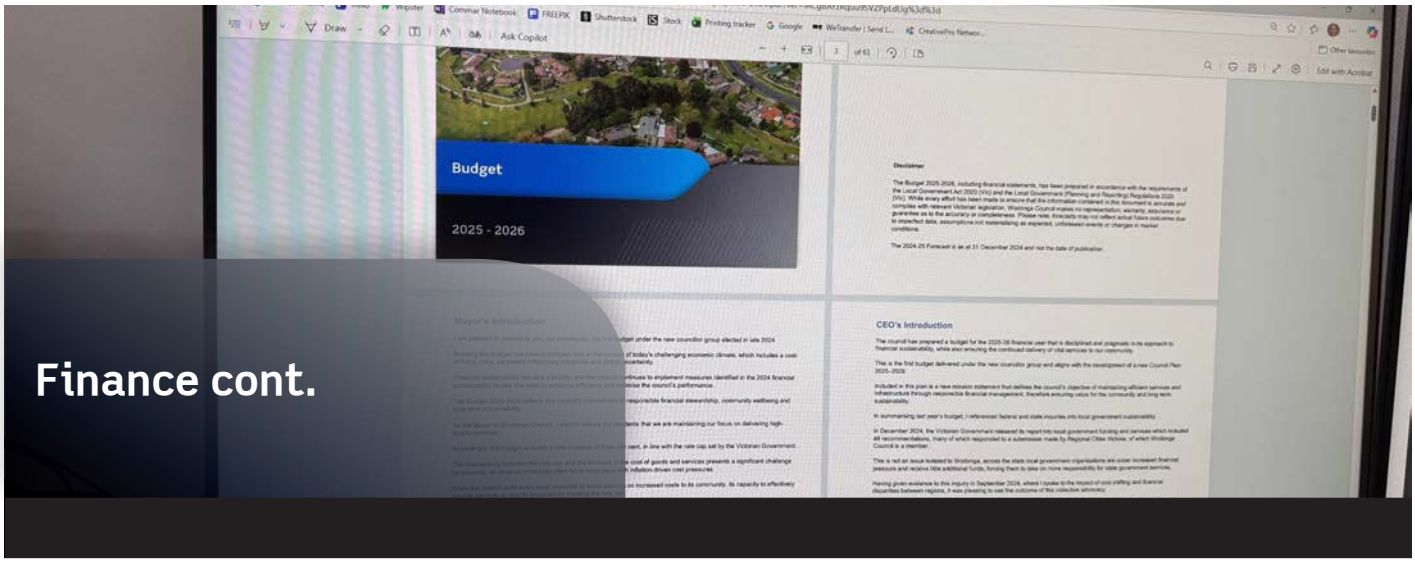
- Manage financial transactions, including accounts receivable, accounts payable and payroll
- Calculate and pay various taxes, including fire services, fringe benefits, goods and services and pay-as-you-go withholding
- Administer the Emergency Services and Volunteers Fund levy on behalf of the State Government

Budgeting and financial planning

- Prepare the annual budget, including stakeholder engagement, revenue and expenditure forecasting, statutory compliance and alignment with strategic objectives
- Develop and maintain the *Long-term Financial Plan*, outlining 10-year financial strategy, sustainability forecasting and resource alignment with priorities

Financial and performance reporting and analysis

- Prepare statutory financial and performance reports, including grant acquittals, quarterly budget reports, annual financial statements and the LGPRF performance statement
- Secure VAGO sign off for annual financial and performance statements in line with legislative and regulatory requirements
- Prepare financial reports for external bodies, including the annual report to the Essential Services Commission on rate cap compliance
- Undertake financial analysis and modelling, preparing briefing papers and presentations to support informed decision making



Finance cont.

Procurement management

- Develop and maintain the *Procurement Policy* and Guidelines, oversee procurement processes and ensure compliance with thresholds, probity standards, conflict of interest requirements and audit recommendations
- Lead capability uplift across council through training, workshops and one-on-one support to staff on procurement best practice
- Prepare monthly Competitive Service Reports

Revenue and rating management

- Manage council revenue and rating functions, including preparation of the *Revenue and Rating Strategy*, oversight of rating policies, maintenance of the property rating database and coordination of property valuations and objections
- Oversee revenue collection and billing processes, including issuing annual rate notices, managing instalment schedules and payment options, and administering debtor management, payment plans, hardship applications and recovery actions

Treasury management

- Manage council investments, borrowings and loan portfolios, including preparation and maintenance of the *Investment Policy*
- Ensure compliance with restricted cash requirements, maintaining accurate oversight and reporting of treasury obligations





Hyphen - Wodonga Library Gallery

Operating Budget ($,000) 2026 - 2027

Revenue	$510	Expense	($3,061)	Surplus / (deficit)	($2,551)

Liveable and connected communities

Description

Hyphen - Wodonga Library Gallery enriches the community by fostering connection, creativity, education and culture within a contemporary space. It offers diverse collections, information, programs, exhibitions and resources to inspire, engage and educate the community and visitors.

Activities

Public access and digital literacy

- Provide access to public computers, free Wi-Fi, Maker Space and a range of digital resources, including e books, online databases, business tools, printing and photocopying services

Library collection management

- Curate a diverse physical and digital library collection, including books, e books, audiovisual materials and online databases

Community engagement and support

- Engage and collaborate with community groups, stakeholders and artists to create opportunities for learning, participation and capacity building
- Support community wellbeing by delivering initiatives such as AW Foodshare voucher services, the Volunteer Resource Bureau Homework Club, Justice of the Peace services, Services Australia pop ups and Family History assistance
- Provide home delivery services for individuals with limited mobility or access

Cultural and creative industry development

- Facilitate cultural industry development programs in the creative studio for emerging artists and creative industries
- Develop opportunities and collaborations that support and showcase emerging artists

Educational and public programs

- Offer educational tours and programs catering to audiences of all ages, including school groups
- Provide public programs such as workshops, events, talks and seminars, promoting early years literacy, digital literacy and youth programming

Retail and venue services

- Operate the retail shop selling gifts and regional creative products, generating revenue
- Offer venue hire for commercial and community events, workshops and meetings

Exhibition development and delivery

- Curate a diverse exhibition program, including contracting and presenting touring exhibitions and collaborating with the community to develop locally focused content such as:
  - Professional cultural industry exhibitions
  - Community content exhibition
  - Interactive displays



Immunisation

Operating Budget ($,000) 2026 - 2027

Revenue	$313	Expense	($782)	Surplus / (deficit)	($469)

Liveable and connected communities

Description

The Immunisation service operates across Wodonga and surrounding municipalities, delivering free National Immunisation Program vaccines for all age groups, school-based vaccinations and six-monthly community sessions, in accordance with the *Public Health and Wellbeing Act 2008*.

Activities

Child, adolescent and adult vaccinations

- Provide free vaccinations for infants and children (0 to 4 years), including catch up programs
- Deliver the secondary school immunisation program
- Provide free vaccines for pregnant women, older adults and eligible special risk groups
- Provide seasonal influenza vaccinations for eligible infants, children and adults

At cost and unsubsidised vaccinations

- Provide at cost vaccines for individuals not eligible for funded programs (Meningococcal B, DTP, Hepatitis A and B, Influenza, Varicella)
- Deliver unsubsidised state and federally funded vaccines such as Japanese Encephalitis

Business, community and regional programs

- Deliver seasonal, at cost influenza vaccination program for local businesses
- Deliver vaccination services to surrounding LGAs under Service Agreements

Access and support services

- Provide home visit immunisation services for vulnerable families unable to attend clinics
- Process overseas immunisation history applications for inclusion in the Australian Immunisation Register (AIR)

Administration and reporting

- Manage all required data entry and reporting for vaccinations delivered under the National Immunisation Program



Information Services

Operating Budget ($,000) 2026 - 2027

Revenue	$-*	Expense	$-*	Surplus / (deficit)	$-*

Effective leadership and sustainable future

*The 2026 - 2027 budgeted expenses for Information Services total $4,602,044. These costs have been fully allocated to other services through Activity-Based costing, resulting in a net expense of $0 for Information Services.

Description

Information Services ensures a stable, secure and responsive ICT environment for business users. The service empowers users through innovative software and hardware infrastructure while maintaining data and information confidentiality and integrity. The ICT service includes Geographical Information Services (GIS) and Information Management.

Activities

IT applications and systems support

- Manage and support different IT corporate applications used within the organisation, including but not limited to Microsoft products, Kapish/ Content Manager, Pathway, Intramaps GIS, Finance One and Aurion People/Payroll
- Provide IT, GIS and Information Management support services including providing a customer centric help desk, managing internal IT charges as well as providing IT, GIS and Information Management training for staff

Regulatory compliance and reporting

- Adhere to relevant Acts and regulations
- Oversee the management, administration, development and distribution of reporting and analytics capabilities for various systems within the organisation

Geographic information services (GIS)

- Oversee the management, development, integration and administration of Geographic Information Services, including mobile GIS applications

Information management and archival services

- Undertake information management and archival responsibilities, including record creation, usage, retention, appraisal and disposal to ensure proper information lifecycle and preservation
- Manage information retrieval processes, including electronic and hardcopy record search, location and delivery as required

Cybersecurity and data protection

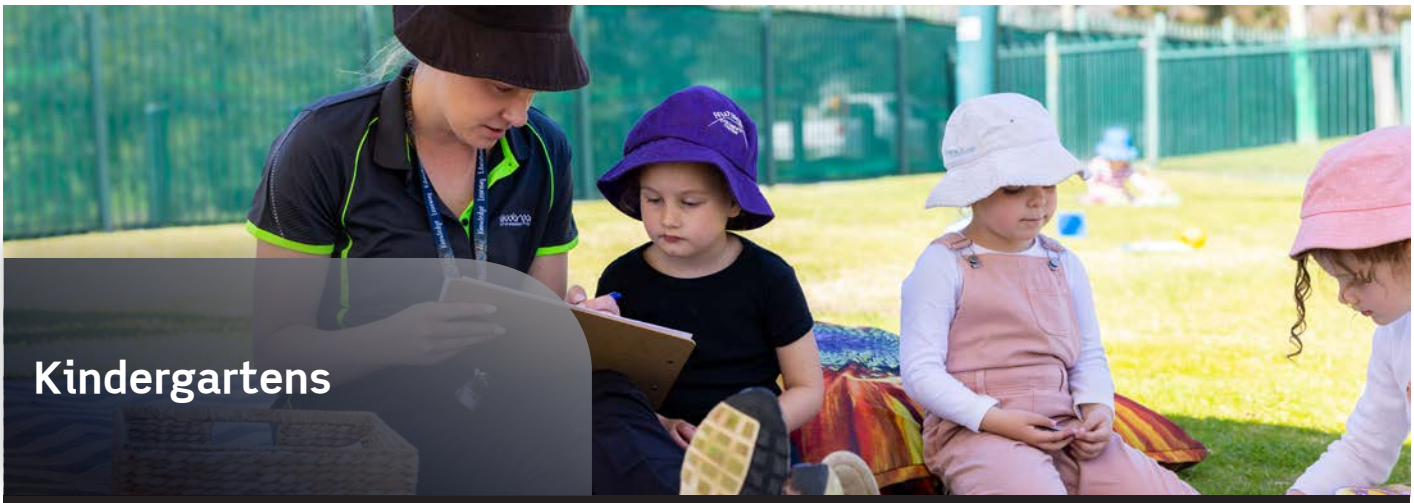
- Implement and manage cybersecurity measures such as firewalls, content management (web/ mail filtering), DLP (Data Leakage Prevention) and endpoint security

IT infrastructure management

- Manage and maintain council IT infrastructure, including PCs, laptops/tablets, servers, multi-function devices, peripherals, disaster recovery, change control environments, networks (local area and wide area) and telecommunications (telephone handsets, mobile phones)

Digital transformation

- Provide digital services to the community by offering online digital channels for enabling engagement with the council and to streamline interactions with process efficiencies and Artificial Intelligence offerings



Kindergartens

Operating Budget ($,000) 2026 - 2027

Revenue	$5,658	Expense	($7,513)	Surplus / (deficit)	($1,855)

Liveable and connected communities

Description

Kindergartens offer high-quality early learning programs, prioritising inclusion for all children in the two years prior to commencing school. Programs focus on social, emotional and educational development, providing individualised support to set children up for positive educational and life outcomes associated with participation in quality early childhood education programs.

Activities

Kindergarten program delivery and planning

- Deliver funded sessional kindergarten services to eligible children, including implementing the *Best Start, Best Life* reform agenda from the 2026 school year
- Plan and develop high quality educational programs that align with the Victorian Early Years Learning and Development Framework (VEYLDF) and respond to the individual needs of each child as well as the broader kindergarten group
- Procure, monitor and allocate resources across all services

Child assessment and individual support

- Undertake individual child assessments to identify and address specific educational, developmental and social needs as identified through individual child observations, communication with families and collaboration with other early childhood service providers
- Support families in developing the skills to navigate the education system and actively engage in their child's educational journey

Regulatory compliance and oversight

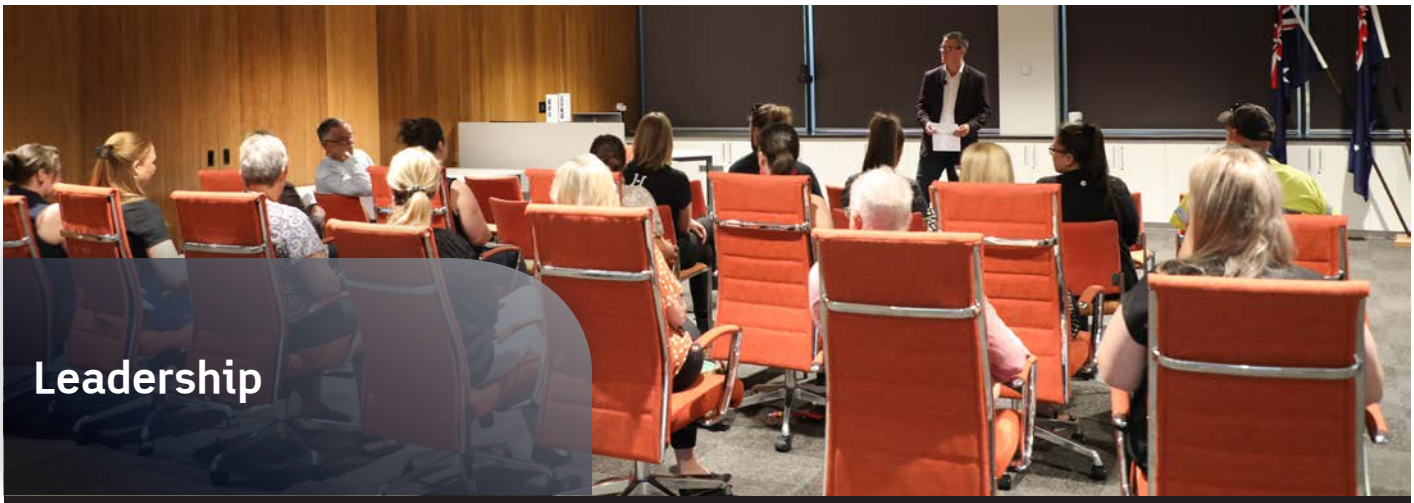
- Oversee and implement national regulations and laws relevant to early childhood education and care
- Undertake staff engagement, allocation and coordination of professional development to ensure smooth service operation in line with the provision of high-quality educational programs that meet National Quality Framework (NQF) standards

Collaboration and community partnerships

- Collaborate with community members, organisations and agencies to enhance the educational experience offered by kindergarten services and provide additional support to children and families

Future planning and adaptation

- Undertake future planning to understand the evolving landscape of early years education, ensuring adaptability to changes that allow for the delivery of high-quality programs meeting evolving standards, state government directives and community needs



Leadership

Operating Budget ($,000) 2026 - 2027

Revenue	$-*	Expense	$-*	Surplus / (deficit)	$-*

Effective leadership and sustainable future

*The 2026 - 2027 budgeted expenses for Leadership total $3,466,845. These costs have been fully allocated to other services through Activity-Based costing, resulting in a net expense of $0 for Leadership.

Description

The role of directors and managers includes strategic leadership, operational management, community engagement, regulatory compliance and continuous improvement across diverse functional areas. Managers and directors lead teams, translate plans into action and navigate various challenges. They foster collaboration, empower individuals and ensure organisational success through strategic planning and effective execution.

Activities

Strategic oversight

- Manage the development and implementation of strategic vision and plans, ensuring they align with community needs and council priorities
- Establish and monitor performance indicators for council services and operations, ensuring compliance with state level reporting requirements

Operational management and compliance

- Manage and deliver a diverse range of services for the community, ensuring accessibility, quality and responsiveness
- Manage day-to-day operations in accordance with the Local Government Act 2020, ensuring compliance with legislative and regulatory requirements
- Implement council decisions and policies in a timely, transparent and effective manner

Advisory and reporting

- Provide informed advice and high-quality reporting to the elected council, supporting evidence-based decision making and promoting transparency, accountability and responsible stewardship

Community engagement and partnerships

- Facilitate meaningful community engagement and collaborative partnerships to enhance service delivery, strengthen participation and ensure diverse stakeholder needs are understood and responsibly addressed





Marketing and Communications

Operating Budget ($,000) 2026 - 2027

Revenue	$-	Expense	($1,548)	Surplus / (deficit)	($1,548)

Effective leadership and sustainable future

Liveable and connected communities

Description

Marketing and Communications services each business unit by cultivating effective communication, awareness and engagement with the community. It informs the community on the wide variety of projects, programs and events happening within the municipality, facilitates community engagement and participation in civic life, and ensures community are aware of the wider service offering of the council.

Activities

Corporate communications and media services

- Provide advice and lead the development and implementation of integrated communications and marketing campaigns to support the delivery of council services, partnerships, programs and events
- Manage the council's media responses and opportunities, including attending media events, providing media advice and preparing media releases and statements in response to inquiries
- Manage the council's digital channels, including websites, social media platforms and electronic newsletters
- Develop a wide range of content, including copywriting, speech writing, social media assets and web content
- Coordinate the live streaming of special and ordinary council meetings, as well as Finance and Budget Delegated Committee meetings

Design and content services

- Provide proofing and design services for printed and digital publications, including maps, forms, collateral, merchandise and other communication materials
- Deliver proofing support and communication advice to the executive, ensuring clarity, accuracy and consistency
- Develop and maintain branded signage assets across the city, ensuring alignment with the council's visual identity
- Coordinate photography and videography to produce high quality content that showcases council services, projects and programs

Community engagement and consultation

- Provide subject matter expertise on best practice community engagement in line with the *Local Government Act 2020*
- Plan, support, develop and report on the council's community engagement and consultation across a broad range of topics, strategic documents and projects

Brand and image management

- Manage the council's image library and brand assets, ensuring consistent and effective use across all communication
- Coordinate the city's flag schedule and respond to civic flag requests, ensuring timely and appropriate display



Maternal and Child Health

Operating Budget ($,000) 2026 - 2027

Revenue	$1,331	Expense	($2,261)	Surplus / (deficit)	($930)

Liveable and connected communities

Description

The Maternal and Child Health (MCH) service provides free primary health care for children from birth to school age and their families. There is a focus on promoting wellbeing through monitoring physical, emotional and social health and intervention to support in areas of identified need. The service incorporates the *Enhanced MCH Program*, *Supported Playgroup Program* and *Access to Early Learning Program*.

Activities

Key age and stage consultations

- Provide the 10 Maternal and Child Health Program Key Age and Stage consultations to children from birth to school age, per the MCH service framework, with a focus on health promotion, preventative health monitoring and opportunistic service provision to ensure child wellbeing and optimal development

Enhanced MCH program

- Deliver the Department of Health-funded *Enhanced MCH Program*, offering additional support for families experiencing a period of vulnerability, focusing on infant mental health, family violence and targeted interventions for those with additional needs
- Deliver the Department of Families, Fairness and Housing-funded *Enhanced MCH Family Services Program*, focusing on improved outcomes for infants, children, mothers and their families who are experiencing a period of increased needs, and who could benefit from targeted actions and interventions

Access to Early Learning Program

- Support three-year-old children from families experiencing complex needs to access and participate in a 15 hour three-year-old kindergarten program to improve children's language, social emotional development, school readiness, parental confidence and cross service collaboration
- Aid enrolment, address engagement barriers and deliver tailored in-home learning support through degree qualified facilitators
- Offer mentoring and resources to educators to strengthen inclusion

Additional support programs

- Provide specialised breastfeeding support, offering tailored guidance to mothers and deliver specialist family violence consultations for families experiencing or at risk of family violence
- Organise and facilitate support groups for first-time parents, including information sessions and outreach services
- Deliver evidence informed support for sleep and settling, assisting parents and caregivers with practical strategies
- Offer additional consultations beyond scheduled key age and stage visits to address specific concerns and provide extra guidance and support



Maternal and Child Health cont.

Supported Playgroup Program

- Deliver free weekly, qualified facilitator led supported playgroups for families with children from birth to school age who are experiencing disadvantage (e.g. Health Care Card holders, Aboriginal and Torres Strait Islander families, kinship or out of home care, or referrals from child protection or enhanced MCH)
- Use the evidence-based *Smalltalk* program to strengthen parent–child interactions through warm communication, shared reading, attentive engagement and everyday learning opportunities
- Support parents to build confidence, develop parenting skills and connect with local services and community networks
- Deliver one-on-one in-home support

MCH Student Support

- Support MCH students through placement hours and mentoring for their post-graduate MCH studies to support workforce planning and future growth





Office of the CEO

Operating Budget ($,000) 2026 - 2027

Revenue	$-	Expense	($781)	Surplus / (deficit)	($781)

Effective leadership and sustainable future

Description

Provides leadership and oversight to the operations of the organisation in accordance with strategy, policy and risk appetite, providing facilities and services to the community of Wodonga and the surrounding region. The Office of the CEO also facilitates regional collaboration and advocacy and provides executive support to the CEO and councillors.

Activities

Strategic leadership and vision

- Provide strategic leadership to shape the organisation's overall direction and vision, ensuring alignment with strategic goals and supporting policy development in collaboration with the Executive team and broader leadership group
- Deliver expert advice to Councillors, supporting them in their role as elected representatives and strengthening informed, effective leadership
- Lead key decision-making across council operations, resources, assets and workforce, ensuring organisational capability to achieve the objectives set by Councillors
- Influence public policy and resource allocation by elevating awareness of local and regional priorities, driving positive change at local, regional and national levels

Performance monitoring and delivery

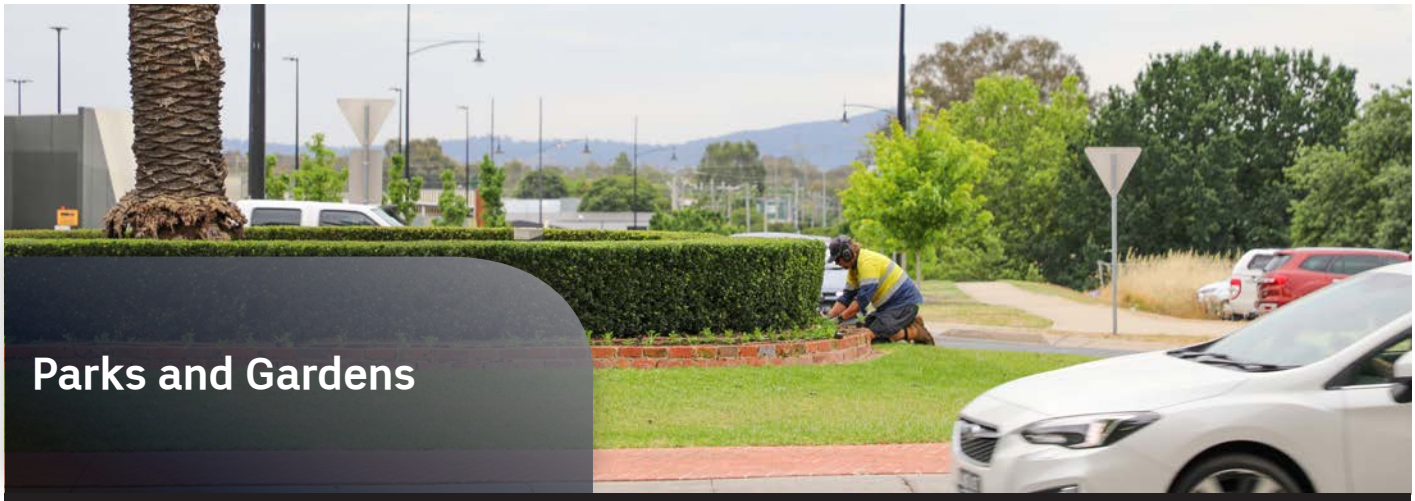
- Monitor the performance on the delivery of actions in the Council Plan and other key plans and strategies to ensure alignment with strategic goals and objectives
- Oversee identification of potential risks and adoption of strategies to mitigate and manage risks effectively, ensuring organisational stability and growth

Innovation and growth

- Set and promote a culture of accountability, transparency and collaboration through open communication that aligns with the organisation's vision and values
- Promote innovation and growth to achieve positive outcomes for staff and the community, ensuring efficient and effective operations

Relationship development and stakeholder management

- Promote collaboration between stakeholders in the region to enhance the community and shape the future growth of the region, particularly as a regional city in Victoria and regional capital in Australia
- Develop and maintain relationships with elected members, key partners and stakeholders, fostering strong connections within the organisation and community



Parks and Gardens

Operating Budget ($,000) 2026 - 2027

Revenue	$214	Expense	($10,003)	Surplus / (deficit)	($9,789)

Resilient infrastructure and environment

Liveable and connected communities

Description

The Parks and Gardens service aims to maintain and improve safe open spaces promoting health and wellbeing through well-maintained landscapes. It strives to foster community ownership and pride in Wodonga's open spaces and prioritises building positive relationships with user groups, including sporting clubs, community organisations, government agencies and residents.

Activities

Landscape and infrastructure maintenance

- Maintain gardens, including care of flowerbeds, shrubs, trees and hard landscape features
- Mow parks and gardens to maintain a neat and consistent appearance
- Maintain and repair irrigation systems for gardens and lawns
- Repair and upkeep street furniture, paving, fountains and other public infrastructure
- Undertake regular playground inspections to ensure functionality and strive for regulatory compliance
- Undertake tree maintenance to ensure functionality, beauty and habitat for wildlife
- Deliver the *Electrical Line Clearance Management Plan* through the proactive management and maintenance of vegetation around powerlines

Sport oval maintenance

- Maintain sports ovals, including mowing, irrigation, fertilising, weed and pest control, renovation, topdressing, oversewing and reactive hazard management, tailored to the required service level

Natural reserves and rural roadsides

- Maintain natural reserves and rural roadsides, including inspections, repairs, fire mitigation activities and reactive works
- Undertake environmental land management, including revegetation, weed and pest control and fire management, tailored to conservation level

Fire prevention and mitigation

- Undertake fire prevention through planning, mitigation and risk reduction strategies
- Conserve native flora and fauna in reserves and rural roadsides, meeting legislative and bushfire management requirements

Environmental conservation and pest management

- Undertake weed, pest and disease control through chemical applications
- Preserve ecosystems by managing invasive species through pest control
- Manage livestock in reserves to ensure proper care and minimise environmental impact
- Manage environmental reserves, including vegetation offsets to compensate for removal in development projects



People and Safety

Operating Budget ($,000) 2026 - 2027

Revenue	$-*	Expense	$-*	Surplus / (deficit)	$-*

Effective leadership and sustainable future

*The 2026 - 2027 budgeted expenses for People and Safety total $1,782,854. These costs have been fully allocated to other services through Activity-Based costing, resulting in a net expense of $0 for People and Safety.

Description

People and Safety provide expert advice, practical support and strategic guidance across all areas of human resources, learning and development, safety, health and wellbeing. With a strong focus on collaboration, leadership and organisational culture, the team helps build a resilient, capable and engaged workforce. By partnering across the organisation, they attract and support great people, foster safe, healthy and inclusive workplaces, and promote continuous learning, care and prevention to enable individuals and teams to perform at their best.

Activities

Human resources and workforce planning

- Provide strategic workforce planning support aligned with the revised *Workforce Plan 2025*, advising on staffing needs, skills gaps and succession approaches to strengthen sustainability, efficiency and organisational readiness
- Contribute to employee capability and performance development by designing and applying frameworks, tools and practical advice that build a skilled and future-ready workforce
- Support attraction and retention strategies by advising on recruitment, employee experience, benefits and employment conditions to enhance engagement and long-term workforce stability

Employee engagement and satisfaction

- Enhance employee engagement by providing strategic advice on survey design, results interpretation and the development of informed action plans
- Promote a positive, inclusive and high-performing culture through guidance on people-focused programs, initiatives and contemporary workplace practices
- Strengthen alignment between workforce experience and organisational objectives by partnering with leaders to support consistent, values-driven approaches across the organisation

Health, safety and wellbeing

- Provide organisational leadership in health, safety and wellbeing, creating a physically and psychologically safe workplace through clear policies, targeted programs, compliance training and proactive risk management
- Ensure alignment with Victorian OHS legislation and the psychological health regulations, driving a culture of prevention, care and accountability
- Manage physical and psychosocial hazards effectively, including timely incident response and continuous improvement activities
- Support early intervention and coordinated return to work processes, promoting wellbeing, inclusion and sustainable performance across the organisation

Learning and development

- Support organisational capability and professional growth through capability frameworks, structured development planning and accessible learning opportunities
- Foster a culture of continuous learning and career progression, ensuring employees have the skills and support to thrive
- Provide strategic advice on leadership and team development to align workforce capability with organisational priorities and future needs



Population Health

Operating Budget ($,000) 2026 - 2027

Revenue	$-	Expense	($1,060)	Surplus / (deficit)	($1,060)

Liveable and connected communities

Description

The Population Health service prioritises community wellbeing through policy development, planning and targeted initiatives, which promote access and inclusion, support vulnerable individuals, prevent family violence, promote harm prevention and reduce health disparities.

Activities

Community health and wellbeing prevention and promotion

- Develop policy, partnerships, forums and programs to support population health and community wellbeing
- Research, develop, analyse and share social data, social fact sheets and advocacy tools
- Implement the Municipal Public Health and Wellbeing Plan and Council Health Action Plan

Promotion of gender equity and prevention of violence

- Conduct Gender Impact Assessments on new and under review council policies, programs and services in accordance with *Gender Equality Act 2020*
- Partner with agencies in addressing systemic drivers of gender-based violence and prevention campaigns
- Work with liquor accords, local safety committee and health agencies on systems, environments and programs aimed at improving safety and reducing harm including use of alcohol, drugs and tobacco to promote healthier communities
- Coordinate the Local Drug Action Team and partner with the public health unit

Community development and inclusive capacity building

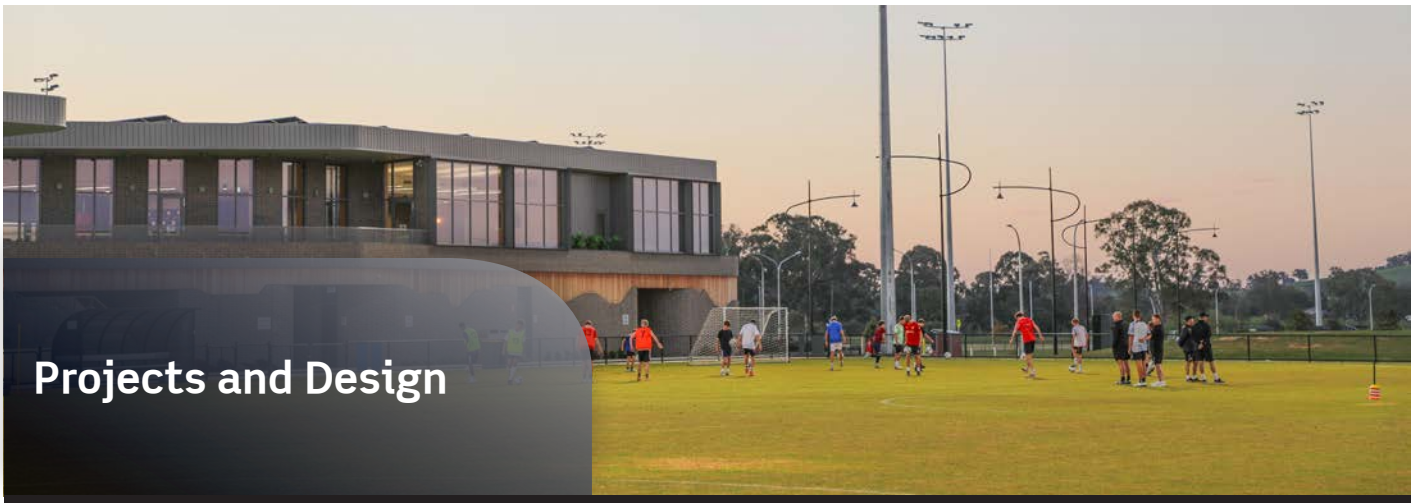
- Plan, design and deliver policies, strategies, plans and projects to promote and undertake community capacity building across broad community populations, including First Nations, senior, culturally and linguistically diverse, disability, youth and LGBTIQA+
- Respond to emerging issues and needs of vulnerable community groups
- Design and deliver the council's *Disability Action Plan*, facilitate the Wodonga Access Group and ensure compliance with legislative requirements

Community support and recognition

- Develop and administer the policy, procedure and administration of the *Community Funding Request Program*, including community impact grants, sponsorship and donations
- Celebrate and recognise the achievement of young people through the *Young Achiever Scheme*
- Undertake professional development programs to support capacity of volunteer community organisations

Volunteer coordination and support

- Promote, attract and recognise volunteers through recruitment, training and risk management and volunteer week
- Coordinate the corporate volunteering program
- Coordinate volunteers in the event of a natural disaster and other emergency events as part of the *Municipal Emergency Management Plan*



Projects and Design

Operating Budget ($,000) 2026 - 2027

Revenue	$570	Expense	($2,490)	Surplus / (deficit)	($1,920)

Resilient infrastructure and environment

Liveable and connected communities

Thriving local economy

Description

Projects and Design deliver diverse projects and provide support to internal and external customers to improve the quality of life of residents. This service has expertise in project management, contract management and engineering services.

Activities

Strategic infrastructure planning

- Contribute to long term infrastructure strategies and precinct structure plans
- Provide technical advice for growth areas, masterplans and key community infrastructure projects
- Align future infrastructure needs with the *Council Plan*, *Asset Plan* and *Growth Strategy*
- Collaborate to develop the 10 year capital plan, ensuring future investment aligns with organisational priorities and asset needs

Capital works planning and delivery

- Plan, scope and deliver the council's capital works program across buildings, roads, drainage, open space and community infrastructure
- Manage the full project lifecycle from concept → design → procurement → construction → handover, including preparation of business cases, feasibility assessments and project budgets
- Coordinate internal and external stakeholders, approvals and reporting, ensuring projects meet design standards, accessibility requirements and climate resilience guidelines

Engineering design services

- Prepare civil, drainage and public realm designs for capital and renewal projects
- Develop detailed design drawings, specifications, cost estimates and tender documentation
- Undertake design reviews for technical accuracy, safety, constructability and whole-of-life cost efficiency
- Apply water-sensitive urban design (WSUD), sustainability and climate-adapted design principles

Development engineering

- Assess planning applications for engineering-related conditions
- Review subdivision designs, drainage systems, traffic impacts and service layouts
- Monitor construction of new subdivisions to ensure compliance with council standards
- Provide technical advice to developers, surveyors, consultants and internal planning teams



Projects and Design cont.

Road safety management

- Undertake traffic investigations, modelling and safety assessments
- Prepare and submit speed-limit, signage and line-marking applications to the Department of Transport and Planning (DTP)
- Assess sight-distance, pedestrian and cycling safety, and undertake road safety audits
- Support delivery of the council's *Road Safety Program*

Public safety and environmental compliance

- Manage old landfill cells ensuring compliance with EPA standards and reporting
- Maintain council-owned streetlights and traffic lights for public safety and efficient traffic flow

Stormwater and drainage planning

- Investigate drainage issues and develop solutions to reduce flooding and property impacts
- Prepare stormwater infrastructure designs and upgrades aligned with climate projections

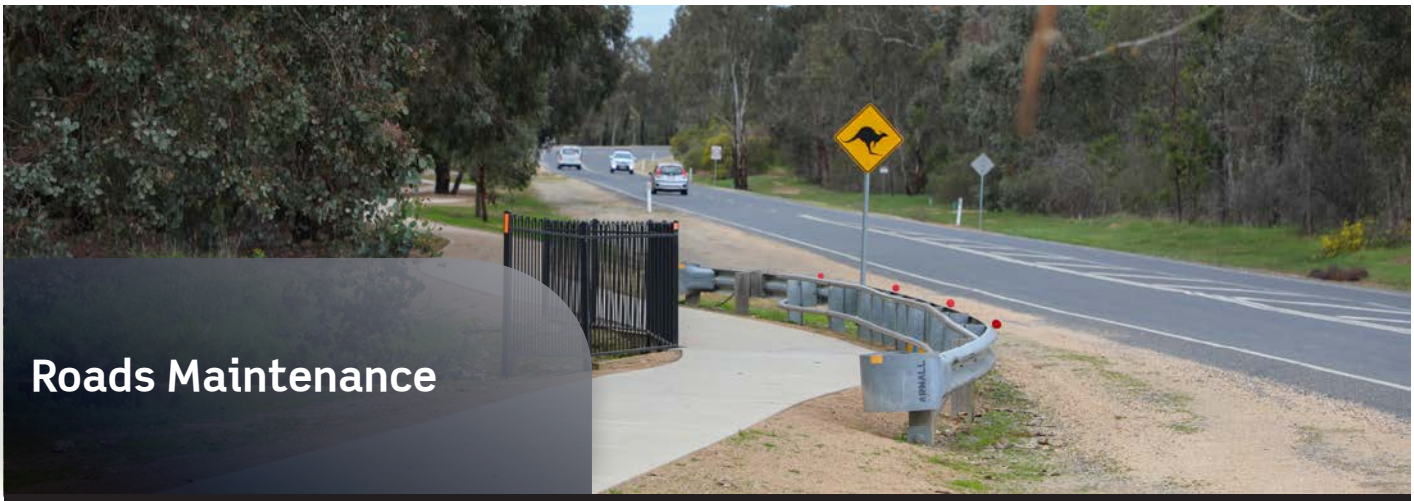
Procurement, contract and project governance

- Prepare and manage procurement and contract documentation, including scopes, tenders, evaluations and contract administration materials
- Ensure compliance with the council's *Procurement Policy*, OHS requirements and risk management obligations, while overseeing variations, claims, contractor performance and site safety interfaces
- Maintain accurate project governance, including reporting, budget tracking and performance monitoring across the project lifecycle

Asset handover and integration

- Coordinate asset handover processes from project delivery to Asset Management and Operations
- Ensure as-constructed drawings, GIS data and asset registers are complete and compliant
- Support post-construction defect inspections and finalisation





Roads Maintenance

Operating Budget ($,000) 2026 - 2027

Revenue	$1,286	Expense	($4,366)	Surplus / (deficit)	($3,080)

Resilient infrastructure and environment

Liveable and connected communities

Description

Wodonga Council is committed to maintaining the city's road, path and drainage infrastructure to a high standard. The Roads Maintenance service ensures that these essential components are well-maintained, providing a fair and reasonable level of quality that aligns with the *Road Management Plan*. It strives to make the roads functional and accessible for everyone.

Activities

Road and carriageway maintenance

- Maintain sealed and unsealed road carriageways, including repairs, resurfacing and maintenance of road surfaces in accordance with the council's *Road Management Plan*
- Undertake street sweeping and road inspection, including regular cleaning of streets and thorough inspection of road conditions for identification of maintenance needs

Parking and traffic infrastructure maintenance

- Maintain and repair parking bays, carparks, shoulders, kerb and channel, including repairs and maintenance to ensure accessible and functional parking and traffic flow
- Undertake sign and guardrail maintenance, including installation, repair and maintenance of road signs, guardrails and other safety infrastructure

Drainage and stormwater management

- Undertake drainage infrastructure maintenance, including maintenance and clearing of table drains, culverts, underground stormwater and wetlands infrastructure to ensure proper water flow and reduce flooding

Fire safety infrastructure maintenance

- Maintain, repair and replace fire hydrants in accordance with fire authority standards and regulatory requirements

Pathway and footpath maintenance

- Maintain and repair paths and footpaths, including the construction and upkeep of footpaths and shared paths for pedestrians and cyclists



Sport and Recreation

Operating Budget ($,000) 2026 - 2027

Revenue	$153	Expense	($2,101)	Surplus / (deficit)	($1,948)

Liveable and connected communities

Resilient infrastructure and environment

Description

The Sport and Recreation service promotes an active, healthy, engaged and inclusive lifestyle for all residents. It provides access to quality sporting, recreation and leisure facilities and amenity for safe and enjoyable participation, aiming to enhance community health and wellbeing.

Activities

Recreation infrastructure planning and execution

- Develop strategic masterplans and precinct plans to guide long term infrastructure and community outcomes
- Prepare feasibility studies, concept designs, schematic designs and tender documentation to support informed decision making and project readiness
- Secure state and federal funding to enable delivery of priority projects
- Develop and implement community engagement plans to ensure meaningful input into project planning and design
- Establish and coordinate project planning teams to drive effective project development and governance
- Work collaboratively with Infrastructure teams to deliver renewal and new capital works programs

Recreational facility management

- Manage council facilities by overseeing compliance, risk management, maintenance and ongoing facility development to ensure safe, functional and well maintained community assets
- Provide support to sporting clubs under lease and license agreements
- Manage Wodonga Aquatics Facilities (Wodonga Sports and Leisure Centre and WAVES) contract
- Oversee Wodonga Racecourse management agreement
- Identify, plan and submit funding applications for recreation infrastructure upgrades via relevant Sport and Recreation Victoria funding steams
- Manage leases, licences and casual hire arrangements, ensuring effective use of council facilities and compliance with relevant requirements

Sports and recreation program engagement

- Partnerships, development and delivery of a range of sport and recreation programs and events in accordance with local needs and interests
- Research, plan and deliver initiatives that identify opportunities to strengthen community engagement, broaden participation and positively influence physical activity levels

Playground management

- Manage playground capital expenditure, renewal and high-risk programs, ensuring efficient use of available resources and compliance with the approved budget
- Manage and coordinate maintenance of playgrounds, fitness equipment and other related recreational facilities



Strategic and Statutory Planning

Operating Budget ($,000) 2026 - 2027

Revenue	$809	Expense	($2,926)	Surplus / (deficit)	($2,117)

Resilient infrastructure and environment

Thriving local economy

Description

This service guides sustainable city growth through urban design, land use strategies and environmental protection. Members of this service assess and manage planning permits, manage scheme amendments and provide planning advice to internal and external customers.

Activities

Planning permit and amendment assessment

- Assess planning scheme amendment proposals (rezoning) initiated by proponents, ensuring consistency with planning policies and guidelines
- Assess and determine planning permit applications, ensuring compliance with planning legislation and the Wodonga Planning Scheme
- Coordinate Certification and Statement of Compliance processes

Collaboration and stakeholder engagement

- Collaborate with community groups, businesses and other stakeholders to promote sustainability and address environmental challenges
- Preparate and lodge applications to the Victorian Civil and Administrative Tribunal (VCAT) who are responsible for resolving planning disputes and reviewing decisions made by local councils

Sustainability and resource efficiency

- Research and implement projects to reduce operating costs and improve resource efficiency

Customer service

- Provide timely, accurate and comprehensive advice to internal and external customers





Waste Management

Operating Budget ($,000) 2026 - 2027

Revenue	$8,851	Expense	($8,930)	Surplus / (deficit)	($79)

Resilient infrastructure and environment

Description

The Waste Management service manages, delivers and educates the community on kerbside, street garbage and Resource Recovery Centre waste to promote a sustainable and environmentally conscious city. It works to reduce wastage by promoting reuse, recycling and organics.

Activities

Waste collection and management

- Manage kerbside collection for residential and commercial waste, ensuring proper disposal and recycling to promote sustainability
- Manage daily waste and recycling collection from parks, reserves and commercial areas, ensuring proper sorting and processing
- Oversee pensioner hard waste collections to support vulnerable residents
- Coordinate waste collection from council-owned streets and high-profile areas for a clean community
- Collect illegal dumping, deceased animals and street litter to maintain public health and cleanliness

Sustainability and education

- Develop waste-related strategies and plans to guide waste reduction, recycling and sustainable practices
- Facilitate Halve Waste educational programs, school/community tours and promotion of recycling and sustainable practices

Infrastructure and contract management

- Oversee the installation and removal of bins and dog bag dispensers to improve infrastructure
- Manage the Albury Waste Management Centre contract, ensuring landfill disposal compliance with environmental regulations

Partnerships and industry engagement

- Maintain partnerships with waste management agencies to stay updated on policies, funding and best practices
- Participate in the Waste Management and Resource Recovery Association of Australia

CITY OF WODONGA VIC