

Draft Wodonga Revenue and Rating Plan

ENGAGEMENT SNAPSHOT

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WHEN: Wednesday, May 17 to Tuesday, June 13, 2023

ENGAGEMENT METHODS: To encourage residents to get involved, we promoted the opportunity for people to have their say through our communication channels, including public notices, emails, social media and a have your say page on makewodongayours.com.au.

RESPONSES

1 submissions through Make Wodonga Yours

0 relevant comments on social media

COMMUNICATIONS

5307 emails

48.36% average open rate

15 click-throughs

3 Facebook posts

1805 reach

3 likes and reactions

3 Instagram posts

563 reach

6 likes and reactions

3 LinkedIn posts

1124 impressions

37 likes and reactions

33 website visits

30 unique pageviews

1 public notices

CITY OF WODONGA VIC



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FEEDBACK

One submission was received reguarding the Draft Wodonga Revenue and Rating Plan. The feedback has been included in full below.

- I believe Wodonga City Council really needs to increase Rates by more than the proposed 2%. That amount of increase will see so many key functions and facilities provided by Council fall away, decrease or be completely withdrawn.
  At a minimum the rate increase should be 3% to allow for continued services to be provided for all residents.
  Currently the roads at a number of roundabouts are in severe need of replacement, NOT just patch repairing.
  Major roads, eg Melbourne Road, Melrose Drive, Lawrence Street, Beechworth Road, Pearce Street, all require upgrading, widening and repairing, not just patching.
  Council provides a high number of services for our community, however Road, Rates & Rubbish are still key elements and should be the basis for council focus. Other things like more parkland with 24/7 access toilets, more central parking and the last thing to consider are artistic performances as secondary items.
  More staff are also required to provide better customer services to all residents and ratepayers. The abolishing of the Mentoring Program is a dreadful decision.....if you cannot continue to attract and keep highly skilled employees, the council will fall into disrepair....the old saying 'if you pay peanuts, you only get monkeys' and currently there are too many of those in some councils.
  More services need to be provided for seniors & elderly residents, with easy access to council, so many elderly do not have computer/internet access. There should be more facilities for aged care residents and much more affordable and social housing.
  Thank you for the opportunity for me to have my views voiced.